PERSON SPECIFICATION

JOB ROLE : Brain Tumour Support Worker

JOB CRITERIA	ESSENTIAL	DESIRABLE
Qualifications Training	Numerate and literate with good standard of education (NVQ level 4 or above)	Macmillan Cancer Support Course Effective communication, counselling, cancer awareness ECDL or equivalent in Word, Email, Use of computers
Knowledge	Understanding of the impact that the diagnosis of a brain tumour has on people affected Boundaries relating to support Confidentiality How to build rapport Group dynamics and potential issues	NHS and other health and social care providers in the area Principles of support and counselling Information relevant to people affected by a brain tumour
Experience	Supporting/advocating for someone with a life limiting/threatening illness Working as part of a team Working independently Facilitating groups Data management	Assessing needs in a health/social care environment Charity/volunteer work Working with/managing volunteers Experience of supporting/advocating for someone with a brain tumour Raising awareness Working/volunteering with Macmillan Cancer Support
Skills Abilities	Interpersonal skills – active listening, appropriate questioning, body language, and able to influence a wide variety of individuals Effective written and verbal communicate, including one to one, group work and use of communication tools	Use social media - Facebook Use presentation tools

	Observational skills and attention to detail Able to assess peoples' needs and empower them to problem solve Basic I.T. – use email, word documents, mobile phone, search internet Able to organise and priorities work load, manage time, self-motivate Able to remain calm and objective, appear confident but approachable Able to deal with complex and difficult emotional situations, in the moment Able to support others without becoming emotionally attached or distressed, i.e. emotional resilience Self-aware and able to recognise own limitations	
Qualities	Self-awareness Emotional Resilience Empathy Genuineness Trustworthy Enthusiasm Initiative Confidence	
Other	Driving Licence and use of a car DBS clearance Willingness to learn new skills Live within the location of the geographical work area (or close proximity)	